

## **FAST/ Renaissance Resources and Support:**

### **Resource Website**

VPK Program Administrators should be familiar with the VPK FAST website as information and resources are updated frequently, linked here: <https://www.fldoe.org/schools/early-learning/providers/fast-star-earlit.stml>.

Several resources have been added & this will be your best resource for up-to-date FAST information.

### **Contact Information**

**Renaissance System Support:** Users who need Renaissance System support should contact the Renaissance Place Help Desk and Technical Assistance Team at 1-800-338-4204 or by completing this NEW form (<https://www.renaissance.com/request-support/>) or a Renaissance representative.

**Policy Questions?** Contact the Division of Early Learning with questions related to FAST using Star Early Literacy implementation requirements. Select which best describes who you are: [VPK Provider](#) or [VPK Parent](#) and your information and questions will be submitted to the Division of Early Learning.

<https://www.floridaearlylearning.com/vpk/fast/fast-vpk-providers-form>

**ELC Contact: Roushawn Saunders: by email: [Roushawn.saunders@ecs4kids.org](mailto:Roushawn.saunders@ecs4kids.org) or by phone: 904-726-1500 ext 2241**