

| Role Name | Description | Process(es) | Permission(s) |
|--------------------------|--|--|--|
| PP Admin | Provider Portal Admins can manage Provider Profiles, SR Contracts/Amendments, and VPK Contracts/Amendments. | <ol style="list-style-type: none"> 1. Manage Provider Profiles 2. Manage SR Contracts (DEL-SR 20)/ Amendments (DEL-SR 20A) 3. Manage VPK Contracts (DEL-VPK 20; VPK 10, 11A, 11B)/ Amendments 4. Manage Business Information 5. Manage Surveys/Grants | <ol style="list-style-type: none"> 1. Create Profile 2. Edit Profile 3. Attach Profile Documents 4. Edit Site (Add Site) 5. Create SR Contract 6. Edit SR Contract 7. Create VPK Contract 8. Edit VPK Contract |
| PP Document Manager | Document Managers can attach profile documents and manage the document library. | <ol style="list-style-type: none"> 1. Manage Document Library | <ol style="list-style-type: none"> 1. Manage Document Library |
| PP Attendance Manager | Attendance Managers can modify, review, and submit VPK and SR attendance rosters. | <ol style="list-style-type: none"> 1. Manage SR Attendance 2. Manage VPK Attendance | <ol style="list-style-type: none"> 1. Modify and Submit SR Attendance Rosters 2. Modify and Submit VPK Attendance Rosters |
| PP VPK Fast Manager | VPK Fast Managers provide access to external services available to users. This may include integration with third-party applications, external databases, or APIs, allowing users to interact with external data sources or services seamlessly. | <ol style="list-style-type: none"> 1. Manage External Service Users | No permissions, only access to a specific page. Refer to process. |
| PP Report Viewer | Report Viewers can view provider-related reports. | <ol style="list-style-type: none"> 1. View Reports | <ol style="list-style-type: none"> 1. Reports |
| PP Reimbursement Manager | Reimbursement Managers can manage reimbursement details and rates. | <ol style="list-style-type: none"> 1. Manage SR Reimbursement Rates 2. Manage Reimbursement Details 3. Manage Temporary Closures | No permissions, only access to a specific page. Refer to processes. |
| PP Enrollment Manager | Enrollment Managers can manage VPK and SR Enrollments. | <ol style="list-style-type: none"> 1. Manage SR Enrollments 2. Manage VPK Enrollments | <ol style="list-style-type: none"> 1. Manage ASQ Refer to processes - access to specific pages. |