

Parents EFS MOD SSO Resources

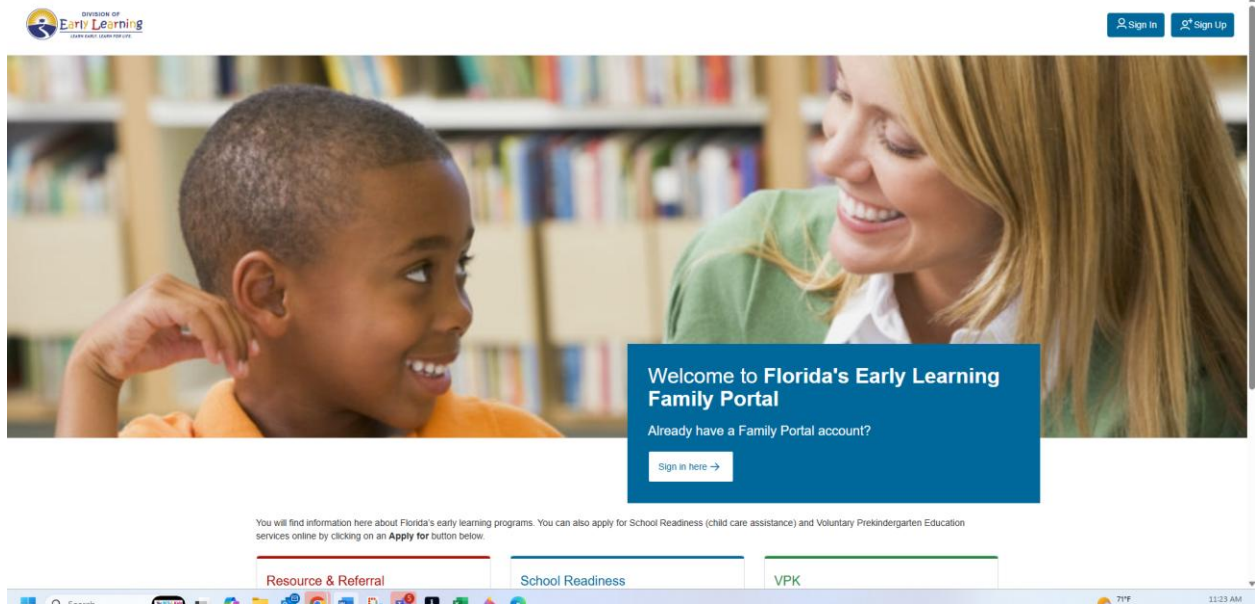
The Division of Early Learning (DEL) has upgraded the Early Learning Family Portal with enhanced security features and mobile-friendly functionality to enhance your user experience and ensure safe and secure experience for all users.

As part of this upgrade, it will be necessary for all parents to **re-Sign-Up** in the system. We understand that this may cause some inconvenience, but it is a crucial step in safeguarding your information.


Please note in order to complete the process you must first click on the Sign-Up button on the website. **Even if you have signed up for a Family Portal account before 3.20.25, the first step will be to click the Sign-Up button to continue through the steps.** Also, if you set up a Family Portal account before 3.20.25, you may continue to use the email address you previously used for signing in with the new Sign-Up instructions.

Please follow these steps to register:

1. Visit our online portal at <https://familyservices.floridaearlylearning.com>



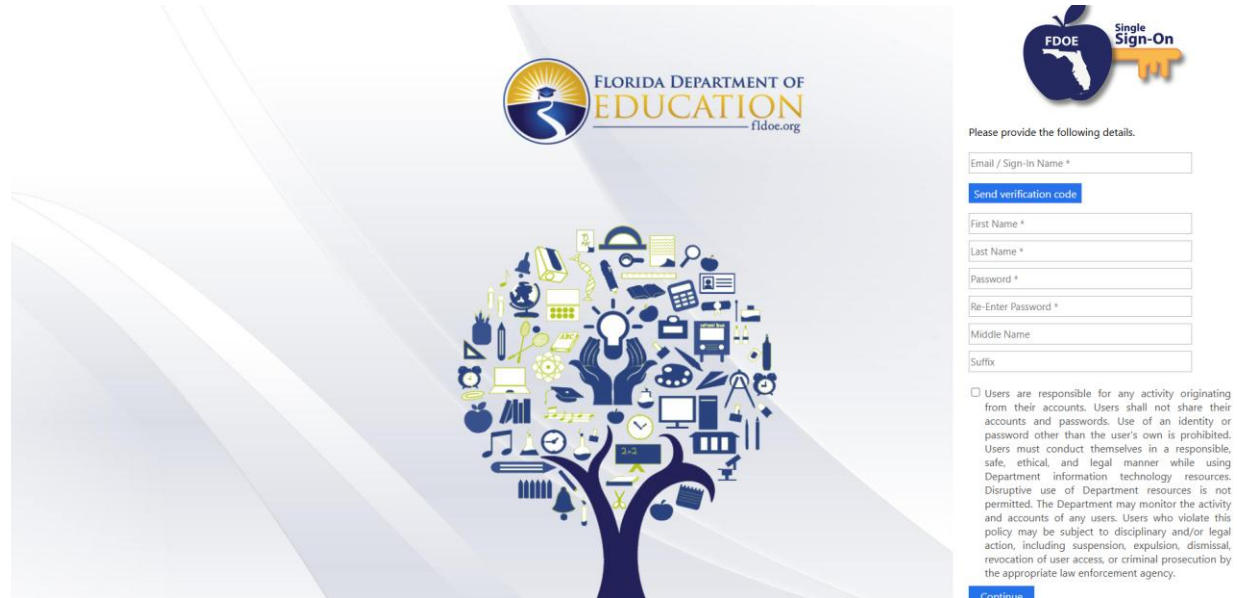
2. Click on the "Sign Up" link. ***Click on the Sign-Up Button at the Top Right-Hand**

Side of website's page*  **(Even if you already have an account, you will still need to click on the Sign Up button).**

3. Click Proceed to Single Sign-On (SSO) --->

2. Follow the on-screen instructions to complete your registration.

Note: If you are an existing customer, when registering, please use the same email address you used in the Family Portal previously, in order to reclaim your account.



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Single Sign-On

Please provide the following details.

Email / Sign-In Name *

[Send verification code](#)

First Name *

Last Name *

Password *

Re-Enter Password *

Middle Name

Suffix

Users are responsible for any activity originating from their accounts. Users shall not share their accounts and passwords. Use of an identity or password other than the user's own is prohibited. Users must conduct themselves in a responsible, safe, ethical, and legal manner while using Department information technology resources. Disruptive use of Department resources is not permitted. The Department may monitor the activity and accounts of any users. Users who violate this policy may be subject to disciplinary and/or legal action, including suspension, expulsion, dismissal, revocation of user access, or criminal prosecution by the appropriate law enforcement agency.

[Continue](#)

3. Once you have completed this process, you will return to



<https://familyservices.floridaeearlylearning.com> & click

4. Click **Hosted / Self-Registered Login** (do not click on the County School District links).
5. Enter email address then password
6. If you encounter any issues during the Sign-Up process or have any questions, please email one of the two emails listed below with screenshots, errors, or indicators that the new sign-in process is not working for your account. Please also list the email address you are using to complete the sign-in process.

Clay, Nassau, Baker – April.Florida@ecs4kids.org

Bradford, Putnam, St Johns – Emily.Taylor@ecs4kids.org

Please note that the volume of calls coming into our offices is heavier than normal because of this update. If you call and a Family Services team member is not able to answer your call live, please be sure to leave your name, number and a brief message and your call will be returned as soon as possible. Although we strive to return all calls within 8 business hours, because of call volumes coming in, the time frame for a call back may be a bit longer. We appreciate your patience during this transition time of getting all SR and VPK families signed back in to the Family Portal system.