



Nassau County Resource Guide

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EDUCATION AND EMPLOYMENT

CAREERSOURCE

904-356-5627

<https://careersourcenortheastflorida.com/>

Services Offered: Job Search, Training

CALLAHAN ADULT EDUCATION PROGRAM

904-879-4262

Services Offered: Adult education & GED classes

NORTHEAST FLORIDA COMMUNITY ACTION AGENCY

904-261-0801

<https://nfcaa.net/>

Services Offered: Temporary food supply, utilities, rent, mortgage payments, employment skills training, job placement, job search assistance, GED training, financial literacy training & home weatherization program.

VOCATIONAL REHABILITATION

904-573-3910

<https://www.rehabworks.org/>

Services Offered: Employment assistance program for individuals with disabilities, independent living program, migrant and seasonal farmworkers program, re-employment services for injured workers, grant programs for disabled adults

EVEN START

904-225-3158

<https://elementary-schools.cmac.ws/even-start/45336/>

Services Offered: GED classes and literacy program

NCSD ALTERNATIVE/ADULT EDUCATION

(904) 548-1750

<https://www.nassau.k12.fl.us/domain/42>

Services Offered: Adult education & GED classes

FLORIDA STATE COLLEGE OF JACKSONVILLE

904-646-2300

<https://www.fscj.edu/>

Services Offered: College education

HEAD START PROGRAMS

904-879-2811 (Callahan)

904-491-3630 (Peck)

<https://www.ecs4kids.org/programs/head-start/>

Services Offered: Educational program for 3 and 4 year olds, free medical and dental care, healthy meals

JACKSONVILLE JOB CORPS

800-733-5627

<https://jacksonville.jobcorps.gov/>

Services Offered: Job training for low income young adults, ages 16-24

JACKSONVILLE UNIVERSITY

(904) 256-7000

<https://www.ju.edu/>

Services Offered: College Education

LITERACY ALLIANCE OF NORTHEAST FLORIDA

904-238-9000

<https://literacyallnefl.org/>

Services Offered: Tutoring for ages 14 and older

NASSAU COMMUNITY ACADEMY

904-491-9900

Services Offered: Adult Learning & literacy program

NASSAU COUNTY SCHOOL DISTRICT

904-491-9900

<https://www.nassau.k12.fl.us/>

Services Offered: Public school district

UNIVERSITY OF NORTH FLORIDA

904-620-1000

<https://www.unf.edu/>

Services Offered: College Education

FL WINS Program

FLWINS.fl.gov

FloridaJobs.org

FOOD AND NUTRITION

BARNABAS CENTER

904-261-7000 (Fernandina Beach & Callahan)

<https://barnabasnassau.org/get-help/health-services/>

Services Offered: Food assistance, dental and medical care, thrift store

CATHOLIC CHARITIES

904-632-0600

<https://www.ccbjax.org/>

Services Offered: Emergency food assistance, rent & utilities

COUNCIL ON AGING

904-261-0701 (Fernandina Beach)

(904) 845-3331 (Hilliard)

<https://www.nassaucountycouncilonaging.org/>

[aging.org/](https://www.nassaucountycouncilonaging.org/)

Services Offered: Meals, transportation, personal care, respite

NORTHEAST FLORIDA COMMUNITY ACTION AGENCY

904-261-0801

<https://nfcaa.net/>

Services Offered: Temporary food supply, utilities, rent, mortgage payments, employment skills training, job placement, job search assistance, GED training, financial literacy training & home weatherization program.

FOOD STAMPS (SNAP PROGRAM)

850-300-4323

<https://www.myflfamilies.com/services/public-assistance>

Services Offered: Food assistance program

SALVATION ARMY (HOPE HOUSE)

(904) 321-0435

<https://salvationarmyflorida.org/>

Services Offered: Food, social services, shelter, counseling & financial assistance

WIC

(904) 548-1890

<https://www.wicprograms.org/ci/fl-yulee>

Services Offered: Breastfeeding information, help & support, supplemental food for women, infants and children

HEALTH AND MENTAL HEALTH

AIDS-Hotline

1-800-352-2437

<https://www.hiv.gov/>

Services Offered: Information on AIDS prevention, testing & treatments.

Al-Anon

904-350-0600

<https://jaxafg.org/index.html>

Services Offered: Support and information for families and teens of alcoholics.

Alcoholics Anonymous

904-399-8535

<https://neflaa.org/>

Services offered: Support and group meetings for alcoholics.

Barnabas Center

904- 261-7000

<https://barnabasnassau.org/>

Services offered: Assistance with food, rent and utilities, medical, clothing, household items, dental and medical care, thrift store.

Child Abuse Hotline

1-800-962-2873

<https://www.myflfamilies.com/services/abuse/abuse-hotline>

Services offered: Confidential child abuse, neglect or abandonment reporting.

Early Steps/Children's Medical Services

(904)320-6010 (904) 427-7600

https://www.cms-kids.com/families/early_steps/early_steps.html

<https://nassau.floridahealth.gov/locations/callahan.html>

Services offered: Medical and Therapeutic specialty care and long term care. Special programs for eligible children with special needs. Services for expecting moms, newborn babies, infants and toddlers, school-aged children, adolescents, and young adults. Health services, child protection and safety, early intervention, and newborn screening.

Community Action Agency- Northeast Florida

904-398-7472

<https://nfcaa.net/>

Services Offered: Temporary food supply, utilities, rent, mortgage payments, transportation, prescriptions, dental and eye care, critical health care, physical check-ups. Employment skills training, job placement, job search assistance, GED training, financial literacy training, home weatherization program.

Council on Aging- Florida

904-261-0701 (Fernandina Beach)

(904) 845-3331 (Hilliard)

<https://www.nassaucountycouncilonaging.org/>

[naging.org/](https://www.nassaucountycouncilonaging.org/)

Services Offered: Meals, transportation, personal and respite care.

Daniel Memorial

904- 296-1055

<https://www.danielkids.org/>

Services offered: Mental health, mentoring, counseling, foster home placement, independent living services, behavior counseling, therapeutic group homes, family based treatments, residential treatment, and adoptions.

Department of Children & Families- Florida

850-300-4323 or 904-723-2000

<https://www.myflfamilies.com/>

Services offered: Food Stamps, TANF, SSI, and Medicaid.

Family Support Services of North Florida

904-421-5800

<https://www.fssjax.org/>

Services offered: Services for the abused and neglected children and their families, in-home parenting, money management skills, in-home behavior management strategies. Referrals to other agencies, and relative caregiver services.

FDLRS Crown

904-346-4601 x 101

<https://www.fdlrscrown.org/>

Services offered: Screenings in the areas of communication, motor development, vision, hearing, and preschool readiness skills, assistance in placing children with special needs in appropriate exceptional education programs, information about programs available within the community for children with special needs, and professional consultation for parents.

Florida Kid Care

1-888-540-5437

<https://www.floridakidcare.org/>

Services offered: Low cost health insurance for children.

Gateway Community Services

1-877-389-9966

<https://gatewaycommunity.com/>

Services offered: Counseling, inpatient and outpatient treatment for substance abuse.

Hope Haven Children's Clinic

904-346-5100

<https://www.hope-haven.org/>

Services offered: Mental health, academic support, tutoring, speech and language, counseling, serves children with ADHD, Autism, Down Syndrome, learning disabilities, and dyslexia.

Healthy Start- Nassau County Health Department

904-557-9125

<https://nassau.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/healthy-start/index.html>

Services offered: Voluntary support program for parents. Home visits offer support in parenting and offers referrals and information about other agencies.

Lutheran Social Services

904-448-5995

<https://www.lssiix.org/>

Services offered: Emergency groceries, food bank, mental health case management.

RENT, UTILITIES AND HOUSING

American Red Cross

(904) 358-8091

<https://www.redcross.org/local/florida/north-florida/about-us.html>

Services Offered: Emergency food, clothing, and shelter for disaster victims.

Barnabas Center

(904) 261-7000

<https://barnabasnassau.org/>

Services Offered: Assistance with food, rent & utilities, medical, clothing, household items, dental and medical care, thrift store

Catholic Charities

904-632-0600

<https://www.ccbjax.org/>

Services Offered: Emergency assistance with food, rent & utilities

Community Action Agency

(904) 261-0801

<https://nfcaa.net/>

Services Offered: Temporary food supply, utilities, rent, mortgage payments, transportation, prescriptions, dental and eye care, critical health care, physical checkups. Employment skills training, job placement, job search assistance, GED training, financial literacy training, home weatherization program

Florida Power & Light

1-800-226-3545

<https://www.fpl.com/>

Services Offered: Electricity Services

Florida Public Utilities

(904) 261-3663 or 800-427-7712

<https://fpuc.com/>

Services Offered: Natural gas, electricity and Propane

Okfenokee Rural Electric

(904) 845-7510

<https://www.oremc.com/>

Services Offered: Electricity Services

Habitat for Humanity

(904) 277-0600

<https://nassauhabitatfl.com/>

Services Offered: Building of homes for low-income families

Nassau County Housing Authority

(904) 261-5051

<http://www.fbfl.us/495/Housing-Authority/>

Services Offered: Low-cost housing

Micah's Place

(904) 225-9979

www.micahsplace.org/

Services Offered: Emergency shelter for abused women & their children, counseling, relocation assist. & parenting classes.

N. E. Florida Community Action Agency

(904) 261-0801

<https://nfcaa.net/>

Services Offered: Services: Assistance with rent, mortgage payments, utilities, dental & prescriptions

Safe Link

1-800-977-3768

<https://seniornavigator.org/program/42036/free-cell-phone-and-wireless-plan>

Services Offered: Free cell phones for low income households.

SALVATION ARMY (HOPE HOUSE)

(904) 321-0435

<https://www.salvationarmyusa.org/usn/>

Services Offered: Social services, counseling, food, shelter & financial assistance

CLOTHING AND HOUSEHOLD

American Red Cross

(904) 358-8091

1-888-843-5748

<https://www.redcross.org/local/florida/north-florida/about-us/locations/northeast-florida.html>

Services Offered: Emergency food, clothing & shelter-First Aid, CPR & water safety classes

Foster Closet & The Pathway

(904) 629-2116

<https://fostercloset.org/>

Services Offered: Provides clothing, shoes, beds, strollers, highchairs, car seats, backpacks, etc for foster families, relative caregivers, and non-relative caregivers. To qualify children must have been in their care for less than 3 months (foster children) less than 6 months (relative caregivers) and less than 12 months for Non-relative caregiver. The Pathway helps teens (18 years old) in foster care get ready to begin the journey of their independent life. Foster Closet will help these teens by providing anything that an independent living teen would need to start in their new environment, including furniture, kitchen supplies and other needs based on inventory availability. Our larger storefront can accommodate furniture for them to pick from and items they select are free and can be held until they move into their new home.

Goodwill of North Florida

904-384-1361

<https://goodwillnorthfl.org/>

Services Offered: Low-cost clothing, & household items

Gray Gables Church

(904) 879-2986

<https://graygables.org/>

Services Offered: Food, clothing & Financial assistance

SALVATION ARMY (HOPE HOUSE)

(904) 321-0435

<https://www.salvationarmyusa.org/usn/>

Services Offered: Social services, counseling, food, shelter & financial assistance

SPECIAL NEEDS AND DISABILITIES

ADHD SUPPORT GROUP

C.H.A.D.D.

1-866-200-8098,

<https://chadd.org/>

Services offered: Family support groups, community resource information, and outreach programs.

Agency for Persons with Disabilities

(904) 992-2433

<https://apd.myflorida.com/region/northeast/>

Services offered: Ages 3 and above with disabilities, autism, cerebral palsy or spina bifida, behavior management, consultation, residential services, support coordinators.

Alcoholics Anonymous

(904) 399-8535

<https://neflaa.org/>

Services offered: Support and group meetings for alcoholics

All Saints Early Learning and Community Care Center

(904) 737-7800

<https://www.allsaintscarecenter.com/>

Services offered: Helps children, senior citizens and individuals with special needs meet their potential. Provides day care for the elderly, and individuals with special needs.

Alzheimer's National Hotline

1-800-272-3900

<https://www.alz.org/cnfi>

Services offered: Resources, family education, newsletters, respite care info, and support groups.

Alzheimer's Association

800-272-3900

(904) 281-9077

<https://www.alz.org/cnfl>

Services offered: Resources, family education, newsletters, respite care info, and support groups.

American Lung Association

(904) 743-2933

<https://www.lung.org/about-us/contact-us/florida-jacksonville>

Services offered: The American Lung Association in Florida funds vital research on lung disease cures, provides education and support programs to both adults and children and advocates for stronger air laws and tobacco prevention and education at the Capital. Helps smokers quit with our smoking cessation programs.

ARC

(904) 355-0155

<https://arcjacksonville.org/>

Services offered: Group homes & day programs for mentally & physically handicapped individuals. Counseling and support services.

The Autism Society

1-800-328-8476

<https://autismsociety.org/>

Services offered: Information, support, and educational materials.

Bureau of Braille and Talking Book Library

1-888-657-7323

<https://www.loc.gov/nls/>

Services Offered: Lending library of books in Braille, digital recording of books, magazines, on audio cassettes, digital cartridges and digital book and talking book players.

Center for Autism & Related Disabilities "CARD"

(904) 633-0760

1-(800)-9-AUTISM

<https://card.ufl.edu/>

Services Offered: Home consultation, parent training, workshops, training events, family support, support groups, behavior assessment, behavior support plans.

New Heights of Northeast Florida

(904) 396-1462

<https://www.newheightsnefl.org/>

Child Cancer Fund

(904) 396-4223

<https://childcancerfund.org/>

Services offered: Respite care, financial assistance, support groups, and educational services.

Child Find / FDLRS Crown

904-346-4601

<https://www.fdlrscrown.org/>

Services offered: Screenings in the areas of communication, motor development, vision, hearing, and preschool readiness skills, assistance in placing children with special needs in appropriate exceptional education programs, information about programs available within the community for children with special needs, and professional consultation for parents.

Children's Medical Services

(800) 218-0001 (904) 427-7600

<https://pediatrics.med.jax.ufl.edu/early-steps/>

<https://www.cms-kids.com/>

Services offered: Provides children with special health care needs with medical support services, prevention, and early intervention services. Medical and Therapeutic specialty care and long term care.

Cleft Palate Parent Support Group

1-800-24-CLEFT (1-800-242-5338)

Services offered: Information, feeding instructions, support group specialized equipment and financial assistance.

American DIABETES Association

1-800-342-2383

(904) 730-7200

<https://diabetes.org/>

Services offered: Information, resources and services for people with diabetes.

Division of Blind Services

(904) 348-2730

<https://dbs.fldoe.org/>

Services offered: Independent living training, counseling, vocational rehabilitation, and limited eye medical treatment.

Division of Vocational Rehabilitation

(800) 451-4327 or 352-225-4847/ 904-5733910

<https://www.rehabworks.org/>

Services offered: Employment assistance & grants program for individuals with disabilities, independent living program, migrant and seasonal farmworkers program, re-employment services for injured workers.

Down Syndrome Association

(904) 353-6300

1-800-221-4602

<https://ndss.org/> and <https://www.dsaj.org/>

Services offered: counseling, information, inclusion, and educational programs.

Dyslexia Association

<https://fl.dyslexiaida.org/>

Services offered: Support groups, seminars and resources for families with children with Dyslexia.

Early Steps

(904)320-6010 (904) 427-7600

https://www.cms-kids.com/families/early_steps/early_steps.html

<https://nassau.floridahealth.gov/locations/callaham.html>

Services offered: Early intervention for children birth to 3 years with a developmental delay. Provides children with a family centered, managed system of care.

Easter Seals

(386) 255-4568

<https://www.easterseals.com/necfl/>

Services offered: Physical, occupational and speech therapy for children from birth to 3 years old with developmental delays. Outpatient therapy up to age 10.

Epilepsy Foundation of NE Florida

(904) 731-3752

www.epilepsyfoundation.org

Services offered: support groups, information and summer camp.

FDLRS Crown

(904) 346-4601

<https://www.fdlrscrown.org/>

<https://www.fdlrscrown.org/>

Services offered: Community programs, consultation, screenings, & information on educational programs for children with special needs. Lending Library.

Florida School for the Deaf & Blind

(904) 827-2200

<https://www.fsbk12.org/>

Services offered: Residential school for Deaf & Blind ages 3-21. Occupational & Physical therapy, athletic program and home intervention program for birth-3 years.

Florida Spinal Cord Injury

(813) 574-5091

1-800-995-8544

Services offered: Information about spinal cord injuries, support groups, mentors, center for independent living, video library

The Arc Jacksonville

(904) 355-0155

<https://arcjacksonville.org/>

Services offered: Provides training in daily living skills, vocational training and supervised independent living for developmentally delayed adults.

Haven Hospice

877-379-6270

<https://beyourhaven.org/>

Services offered: Grief counseling, family counseling, caregiver support, provides support for patients with a life-limiting or terminal illness, provides round the clock care for patients.

Hope Haven Children's Clinic

(904) 346-5100

<https://www.hope-haven.org/>

Services offered: Mental health, academic support, tutoring, speech and language, counseling, serves children with ADHD, Autism, Down Syndrome, learning disabilities, dyslexia.

Hospice of NE Florida

(904) 268-5200

866-253-6681

<https://www.communityhospice.com/>

Services offered: Grief counseling for the terminally ill and their families.

Independent Living Resource Center of NE Florida

(904) 399-8484

<https://www.ciljacksonville.org/>

Services offered: Offers disabled adults Independent living skills training, sign language interpreting services, deaf consumer program, Medical equipment loans, career choice, work incentives, peer counseling, advocacy, victim advocate program, job placement program, computer courses.

Leukemia & Lymphoma Society of America

(800) 955-4572

<https://www.lls.org/>

Services offered: Family support groups for patients and families coping with cancer.

March of Dimes

(904) 710-2020

<https://www.jax4kids.com/listings/view/march-of-dimes-florida-chapter>

<https://www.marchofdimes.org/>

Services Offered: Provides information about birth defects, genetic conditions, prenatal care, labor and delivery, and newborn screening test.

Nassau County Patient Services & Support

904-875-6100 Or 1-800-ACS-2345

<https://nassau.floridahealth.gov/>

Services offered: Free services for cancer victims.

Nemours Children's Clinic

(904) 278-8888

(904) 390-3600

(904) 697-3600

<https://www.nemours.org/locations.html>

Services offered: Children's clinic, outpatient services for Cardiology, Allergies, Dentistry, Vision, Endocrinology, Epilepsy, Cerebral Palsy, Cystic Fibrosis, Neurology, and many other conditions.

Spina Bifida Association

(800) 621-3141

<https://www.spinabifidaassociation.org/>

Services offered: Support group, medical supplies, medication, medical travel, orthopedic supplies & educational supplies.

RECREATION/MENTORING

Big Brothers & Big Sisters

(904) 727-9797

<https://www.bbbsnefl.org/>

Services Offered: Mentor children facing adversity with strong and enduring, professionally supported one-to-one relationships that change their lives for the better, forever.

Boys and Girls Club – Fernandina Beach.

(904) 261-1075

<https://bgcnassau.org/>

Services Offered: Mentoring, after school programs, summer camp

Boy Scouts of America

(904) 388-0591

<https://www.nfscouting.org/>

Services Offered: Scouting, mentoring, recreational activities

Girl Scouts of America

(904) 388-4653

<https://www.gsgateway.org/>

Services Offered: Scouting, mentoring, recreational activities

FINANCIAL ASSISTANCE

SALVATION ARMY (HOPE HOUSE)

(904) 321-0435

<https://jacksonville.salvationarmyflorida.org/>

Services Offered: Social Services, Counseling, Food, Emergency Shelter and Financial Assistance

Department of Children and Families – TANF and Cash Assistance

850-300-4323

<https://www.myflfamilies.com/contact-us>

Services Offered: Cash Assistance

Barnabas

(904) 261-7000

<https://barnabasnassau.org/>

Services Offered: Crisis Assistance, Food Pantry and Health Services

Need Help Paying Bills

https://www.needhelppayingbills.com/html/nassau_county_assistance_progr.html

RELATIVE CAREGIVER

Florida Department of Revenue – Child Support

850-488-KIDS (5437)

<https://floridarevenue.com/Pages/default.aspx>

Services Offered: Obtain order for establishing child support, child support enforcement, status of child support payments

Florida Department of Children & Families

850-300-4323

<https://www.myflfamilies.com/services/public-assistance>

Services Offered: Food Stamps, TANF, Medicaid

Family Support Services of North Florida

(904) 225-5347

<https://www.fssjax.org/>

Services Offered: Services for the abused and neglected children and their families, in home parenting, money management skills, In-Home Behavior management Strategies, referrals to other agencies, Relative Caregiver Services

Jewish Family and Community Services

(904) 448-1933

<https://jfcjax.org/>

Services Offered: Financial Assistance, Child Welfare, First Coast Adoptions, Counseling

Services Offered: This program, designed for grandparents by grandparents, provides opportunities to come together to discuss the joys and stresses of grand parenting. Discussions and workshops focus on health, discipline, literacy, school involvement and other issues.

Foster Closet & The Pathway

(904) 629-2116

<https://fostercloset.org/>

Services Offered: Provides clothing, shoes, beds, strollers, highchairs, care seats, backpacks etc for Foster Families, Relative Caregivers and Non-Relative Caregivers.

Legal Assistance

Child Support Enforcement

850-488-KIDS (5437)

<https://floridarevenue.com/Pages/default.aspx>

Services Offered: Obtain order for establishing child support, child support enforcement, status of child support payments

Guardian Ad Litem

(904) 255-8440

www.guardianadlitem.org

Services Offered: Legal Representation for Abused and Neglected Children

Three Rivers Legal Service

(904) 394-7450

<https://www.trls.org/>

Services Offered: Free legal services for low income clients.

Nassau County Sheriff's Office – Victims Advocate

(904) 548-4099

<https://nassauso.com/law-enforcement/investigations/victim-advocate-services/#:~:text=All%20services%20are%20free%20and,at%20ma1558%40nassauso.com>.

Services Offered: Assistance with the legal process for Crime Victims

Legal Aid Association

(904) 356-8371

<https://www.jaxlegalaid.org/>

Transportation

Nassau County Council on Aging

(904) 261-0700

<https://nassautransit.org/>

Services Offered: Public Transportation

Amelia Transportation Group

(904) 838-9686

www.ameliatransportationgroup.com

Services Offered: Taxi Service

Daniel Transportation

904-261-5824

<https://www.danieltransportationonline.com/>

Services Offered: Taxi Service

MISCELLANEOUS

Office of Vital Statistics – Fernandina Beach

904-875-6100

<https://nassau.floridahealth.gov/certificates/index.html>

Services Offered: Birth Certificates for Anyone Born in the State of Florida after 1930

Office of Vital Statistics – Jacksonville

(904) 359-6900

<https://duval.floridahealth.gov/locations/vital-statistics.html>

Services Offered: Birth/Death Certificates

Chamber of Commerce

(904) 879-1441 –Callahan

(904) 261-3248 – Fernandina Beach/Yulee_

<https://www.islandchamber.com/>

Department of Motor Vehicles

(904) 491-7400

<https://www.flhsmv.gov/locations/nassau/>

Services Offered: Driver's License

Tax Collector Offices

(904) 491-7400

<https://www.nassautaxes.com/>

Services Offered: Taxes, Driver's License, Birth Certificates

Sheriff's Office (Non-Emergency)

(904) 277-7342 – Fernandina Beach

(904) 225-5174

(904) 548-4009

<https://nassauso.com/>

Voter Registration – Supervisor of Elections

(904) 491-7500

<https://www.votenassaufl.gov/>

Fire Department (Non-Emergency)

(904) 2777-7331 – Fernandina Beach

(904) 879-2223 – Callahan

(904) 845-2943 – Hilliard

www.nassaucountyfl.com

Nassau County Board of Commissioners

(904) 491-7380 or 904-530-6010

<https://www.nassaucountyfl.com/>

(904) 548-4600

www.nassauclerk.com

Humane Society/Animal Shelter

904-530-6150

<https://www.nassaucountyfl.com/845/Animal-Services>

Services Offered: Pet adoption, shelter for homeless animals, stray and dangerous animals

United Way First Call for Help

2-1-1

(904) 632-0600

<https://unitedwaynefl.org/get-help/>

Services Offered: 24 hour information and crisis hotline

FIND YOUR LEGISLATORS

<https://www.flsenate.gov/Senators/Find>

<http://www.myfloridahouse.gov/>

Services Offered: Find your local legislator.

HOPE FLORIDA

<https://hopeflorida.com/>

